



CFSR CASE REVIEW

Quality Assurance Training

Trainer: Frances Berman, MSW

This training day will provide an overview of the Quality Assurance process for the use of the CFSR Onsite Review Instrument (OSRI). This class will cover general best practices for case review and specific issues to consider when conducting QA on this particular instrument. The QA process, as outlined by the Children's Bureau, "encourages discussions with reviewers prior to completion of the OSRI in addition to a final QA review of the instrument once it is completed."

After completing this course, participants will be able to:

- Identify special instructions that must be followed when rating different kinds of cases (in home, foster care or short-term foster care).
- Identify key questions pertaining to compliance, professional practice, and outcomes as measured by the OSRI.
- Use the OMS procedures for documenting QA process.
- Engage case reviewers in a discussion of relevant background and contextual information for the case without redoing the detailed work of the case review.
- Engage case reviewers in a consideration of whether or not the case achieved best practice standards by asking key questions about safety, permanency and well-being.
- Evaluate the quality of information in an OSRI
- Engage case reviewers from a strengths-based perspective to support continuous improvement.

PREREQUISITE: PARTICIPANTS MUST BE CERTIFIED AS A CASE REVIEWER TO ATTEND THE QA TRAINING



No charge for trainings. All trainings are provided to help meet the Federal Review and AB636 Outcomes of Safety, Permanence and Well Being.

DATE:

December 11, 2018

TIME:

9:00am – 4:00pm

LOCATION:

Central CA Training
Academy 1625 E. Shaw
Avenue Suite #106
Fresno, CA 93710

REGISTRATION

DEADLINE:

November 30, 2018

TO REGISTER:

<https://www.eventbrite.com/e/cfsr-case-review-quality-assurance-training-tickets-49104782727>